



Community Services Department

Customer Satisfaction Survey

August 25, 2014 – September 14, 2014

1. Please rate the cleanliness and appearance of Renton's parks and trails system.

- Excellent Good Average Fair Poor

2. What amenities do you use?

- Playgrounds Hard Surface Courts Other (please list)
Picnic Areas Trails
Water Access Sports Fields

3. Please rate your satisfaction level with type and range of amenities offered.

- Excellent Good Average Fair Poor

4. Do you feel safe using Renton's parks?

- Yes No (If no, where do you not feel safe?)

5. Do you feel safe using Renton's trails?

- Yes No (If no, where do you not feel safe?)

6. Please rate your satisfaction level with trail connectivity and access to Renton.

- Excellent Good Average Fair Poor

7. Please rate your satisfaction level with the distribution (location) of parks in Renton.

- Excellent Good Average Fair Poor

8. What open space and natural areas do you visit?

- Honey Creek Cedar River Natural Zone Other (please list)
May Creek Springbrook Creek
Black River Riparian Forest

9. Please rate the cleanliness and appearance of Renton's open space and natural areas.

- Excellent Good Average Fair Poor

10. Do you feel safe while visiting Renton's open space/natural areas?

- Yes No (If no, where do you not feel safe?)

11. How would you rate the quality of Renton's Right of Way Landscape Maintenance?

- Excellent Good Average Fair Poor

\*\*Please fold and return survey or drop off at one of the locations listed below.\*\*

Renton's Senior Activity Center
211 Burnett Avenue North
(425) 430-6633

Renton Community Center
1715 Maple Valley Highway
(425) 430-6700

Highlands Neighborhood Center
800 Edmonds Avenue NE
425-430-6744

1. This survey is given annually.

Please contact the Community Services Dept. at (425) 430-6600 with comments, questions, or concerns.

2. Did you know that the Parks Rules and Regulations are located on the City's website?  
Visit [rentonwa.gov](http://rentonwa.gov) and click on "**living**", then click "**Parks**" – Parks Rules and Regulations located on left menu bar.

3. Please remember to call 911 to report dangerous or unwanted behavior.

We welcome your additional comments.

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Fold Here First

Fold Here Last

CITY OF RENTON  
COMMUNITY SERVICES  
1055 SOUTH GRADY WAY  
RENTON WA 98057

Place  
Stamp

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Return Address: