



Community Services Department

Customer Satisfaction Survey

August 17, 2015 – September 8, 2015



<http://Rentonwa.gov>

1. Please rate the cleanliness and appearance of Renton's parks and trails system.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Average | Fair | Poor |
| <input type="checkbox"/> |

2. What amenities do you use?

- | | | |
|---------------------------------------|----------------------------------------------|----------------------------------------------|
| <input type="checkbox"/> Playgrounds | <input type="checkbox"/> Hard Surface Courts | <input type="checkbox"/> Other (please list) |
| <input type="checkbox"/> Picnic Areas | <input type="checkbox"/> Trails | _____ |
| <input type="checkbox"/> Water Access | <input type="checkbox"/> Sports Fields | _____ |

3. Please rate your satisfaction level with type and range of amenities offered.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Average | Fair | Poor |
| <input type="checkbox"/> |

4. Do you feel safe using Renton's parks?

- Yes No (If no, where do you not feel safe?)
- _____

5. Do you feel safe using Renton's trails?

- Yes No (If no, where do you not feel safe?)
- _____

6. Please rate your satisfaction level with trail connectivity and access to Renton.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Average | Fair | Poor |
| <input type="checkbox"/> |

7. Please rate your satisfaction level with the distribution (location) of parks in Renton.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Average | Fair | Poor |
| <input type="checkbox"/> |

8. What open space and natural areas do you visit?

- | | | |
|------------------------------------------------------|---------------------------------------------------|----------------------------------------------|
| <input type="checkbox"/> Honey Creek | <input type="checkbox"/> Cedar River Natural Zone | <input type="checkbox"/> Other (please list) |
| <input type="checkbox"/> May Creek | <input type="checkbox"/> Springbrook Creek | _____ |
| <input type="checkbox"/> Black River Riparian Forest | | _____ |

9. Please rate the cleanliness and appearance of Renton's open space and natural areas.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Average | Fair | Poor |
| <input type="checkbox"/> |

10. Do you feel safe while visiting Renton's open space/natural areas?

- Yes No (If no, where do you not feel safe?)
- _____

11. How would you rate the quality of Renton's Right of Way Landscape Maintenance?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Average | Fair | Poor |
| <input type="checkbox"/> |

****Please fold and return survey or drop off at one of the locations listed below.****

Renton's Senior Activity Center
 211 Burnett Avenue North
 (425) 430-6633

Renton Community Center
 1715 Maple Valley Highway
 (425) 430-6700

Highlands Neighborhood Center
 800 Edmonds Avenue NE
 425-430-6744

SEE REVERSE SIDE

1. This survey is given annually.

Please contact the Community Services Dept. at (425) 430-6600 with comments, questions, or concerns.

2. Did you know that the Parks Rules and Regulations are located on the City's website?
Visit rentonwa.gov and click on "**living**", then click "**Parks and Trails**" – Parks Rules and Regulations located on left menu bar.

3. Please remember to call 911 to report dangerous or unwanted behavior.

We welcome your additional comments.

Fold Here First

Fold Here Last

CITY OF RENTON
COMMUNITY SERVICES
1055 SOUTH GRADY WAY
RENTON WA 98057

Place
Stamp

Return Address: