

What if I purchase a pass and then find that I didn't use it very much. Can I get a refund?

No refunds are given for passes. Please be sure the purchase of a season pass is the right choice for you and/or your family.

Will my pass allow me entry to everything at the Aquatic Center?

Your pass can be used for all swims at the Aquatic Center. Passes cannot be used for swim lessons or exercise classes. The following list may be helpful.

Adult Pass (ages 18 to 49) - Admission to all leisure swims, water walking and lap swims.

Senior Pass (ages 50 and up) - Admission to all leisure swims, water walking, and lap swims.

Youth Pass (ages 13 to 17) - Admission to all leisure swims and, if 16 or 17, all lap swims and water walking.

Youth Pass (ages 5 to 12) - Admission to all leisure swims (assuming age requirements are met and accompanied by someone at least 16 years of age).

Child Pass (ages 1 to 4) - Admission to all leisure swims (assuming age requirements are met and accompanied by someone at least 16 years of age).

Lap Swim Pass (ages 16 and up) - Admission to all designated lap swims and water walking .



Renton Community Center
425-430-6700
Henry Moses Aquatic Center
425-430-6780
rentonwa.gov

2011 Season Pass Information

A photograph of an aquatic center. In the foreground, there is a large water fountain with several blue and yellow spherical nozzles. In the background, there is a large orange water slide and a pool of water. The sky is blue with some light clouds.

RENTON. AHEAD OF THE CURVE.
City of **Renton**
Community Services Department

The logo for the City of Renton, featuring a circular seal with the text "CITY OF RENTON" and a central emblem.



The Henry Moses Aquatic Center is a public swimming facility operated with tax dollars paid by the citizens of Renton. Those living outside of the Renton city limits do not pay any taxes in support of the facility. Additionally, those within the Renton School District but outside the Renton city limits do not pay taxes to support the facility.

For patrons who use the facility frequently, season passes may be the most cost effective choice. We do not sell memberships. Passes are priced for both residents and non-residents.

The following are some of the most frequently asked questions regarding season passes at the Henry Moses Aquatic Center.

Other than the cost, what are the advantages of purchasing a season pass?

Season pass holders are guaranteed admission regardless of whether the general admission limit has been reached. For leisure swims, pass holders enter at the west gate, away from the general admission line. Each pass holder that is present, may bring one paying guest each time they visit. The guest will pay the appropriate admission price and enter at the same gate as the pass holder.

If my guest is a non-resident, do they have to pay the non-resident rate even though I have a resident season pass?

Yes. Admission prices for all patrons are based on the the resident or non-resident policy.

How do I use my pass?

For leisure swims, each pass holder will scan their card at the reader on the counter at the west entry gate. Lines for this purpose are marked. To enter for morning lap swims and water walking, the pass holder will enter at the general admission area and the cashier on duty will scan the card.

Shouldn't season pass holders be able to enter before patrons in the general admission line? Why can't pass holders stay between sessions? I want to get a chair and an umbrella.

The time before and between swim sessions is used for the staff to prepare the facility for the next swim session. Safety is our number one priority. We understand that everyone would like to have access to a chair and/or umbrella, but there is inadequate space to provide enough for everyone. Users spend the majority of their time enjoying the water, so we encourage everyone to use chairs and umbrellas only when needed and be courteous to those in a situation that may warrant a greater need.

Can season passes be purchased before the start of the season and where can they be purchased?

Season passes can be purchased prior to the start of the season at the Renton Community Center. Passes go on sale January 3, 2011. A discount will be given for passes purchased on or before May 31, 2011. Passes may be purchased anytime throughout the swim season, at the Renton Community Center or at the Aquatic Center. If you are purchasing a pass on a heavy volume day, we encourage you to go the Renton Community Center for faster service. Pictures will be taken for all pass holders and are not transferable between individuals including family members.

I only plan to watch my children swim and not get in the water, so why do I have to pay to enter?

The Aquatic Center operates with the assumption that all patrons have the option to swim. It would be extremely difficult for the staff to differentiate between those who paid to actually swim and those who don't think they want to swim. We want everyone to have the opportunity to use the water if they choose.

What are the costs for purchasing passes to the Henry Moses Aquatic Center?

	Season Pass Special Purchased on or before May 31.		Season Pass Purchased on or after June 1.	
	<u>R</u>	<u>NR</u>	<u>R</u>	<u>NR</u>
Under 1	Free	Free	Under 1	Free
Ages 1 to 4	\$45.00	\$90.00	Ages 1 to 4	\$50.00
Ages 5 to 12	\$45.00	\$90.00	Ages 5 to 12	\$50.00
Ages 13 to 17	\$45.00	\$90.00	Ages 13 to 17	\$50.00
Adult	\$45.00	\$90.00	Adult	\$50.00
Senior (50 & up)	\$45.00	\$90.00	Senior (50 & up)	\$50.00
Lap Swim	\$34.00	\$50.00	Lap Swim	\$37.00