EXHIBIT C
CITY OF RENTON
HUMAN SERVICES DIVISION
SERVICE REPORT

Date Submitted: April 7, 2011

Agency Name: Valley Cities Counseling & Consultation
Program Name: Renton Homeless Services
Contact Person: Bob Viola **Phone: 206-359-2330**

Reporting Period: ☒ 1st Quarter, 2011 ☐ 2nd Quarter, 2011
☐ 3rd Quarter, 2011 ☐ 4th Quarter, 2011

Or Month: Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec
(please circle)

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units 2011	
Performance Measure 1 **Unduplicated City Clients Served**	25	~~6~~ 7	6	6	86%
Performance Measure 2 **Number of Service Encounters**	91	23	21	21	91%
Performance Measure 3					
Performance Measure 4					

86.5%

Narrative Report:
Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

During 1st Q., 2 of the 6 unique clients were individuals who recently became homeless in Renton and have moved into Seattle shelters. 3 of 6 were individuals met through Renton Community Supper. Goal of 23 service encounters was not met due mostly to ongoing challenge to meet consistently with these clients. Also, one particular client who generated numerous encounters last year was seen just once during 1st Q. before he obtained housing outside Renton. While this impacted service encounter numbers, it is obviously is the best outcome possible as this client is now in permanent housing and no longer homeless!