

CITY OF BURIEN, WASHINGTON  
Human Services Quarterly Report  
2011-2012 Multi-Service Center – Emergency & Transitional Housing

EXHIBIT E

Program Title: 2011-12 Multi-Service Center – Emergency & Transitional Housing Date 3/10/11

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Reporting for:  1<sup>st</sup> Quarter  2<sup>nd</sup> Quarter  3<sup>rd</sup> Quarter  4<sup>th</sup> Quarter

Unduplicated means to count a person once the first time they are served that year.

Shelter Unit night is one household (family) housed for one night in the shelter. A family of 2 or a family of 5 housed for one month is still one unit housed for 30 days.

<b>BURIEN Performance Measures:</b>	1 <sup>st</sup> Qtr Projection	1 <sup>st</sup> Qtr Actuals	2 <sup>nd</sup> Qtr Projection	2 <sup>nd</sup> Qtr Actuals	3 <sup>rd</sup> Qtr Projection	3 <sup>rd</sup> Qtr Actuals	4 <sup>th</sup> Qtr Projection	4 <sup>th</sup> Qtr Actuals	Projected Totals	Actual Totals
No. of Unduplicated Burien Residents Served.	3	4	3		3		3		6	
No. of Shelter Unit nights to Burien households	19	42	19		20		19		77	

<b>DES MOINES Performance Measures:</b>	1 <sup>st</sup> Qtr Projection	1 <sup>st</sup> Qtr Actuals	2 <sup>nd</sup> Qtr Projection	2 <sup>nd</sup> Qtr Actuals	3 <sup>rd</sup> Qtr Projection	3 <sup>rd</sup> Qtr Actuals	4 <sup>th</sup> Qtr Projection	4 <sup>th</sup> Qtr Actuals	Projected Totals	Actual Totals
No. of Unduplicated Des Moines Residents Served.	4	5	3		4		3		7	
No. of Shelter Unit nights to Des Moines households	22	4	22		23		22		89	

<b>RENTON Performance Measures:</b>	1 <sup>st</sup> Qtr Projection	1 <sup>st</sup> Qtr Actuals	2 <sup>nd</sup> Qtr Projection	2 <sup>nd</sup> Qtr Actuals	3 <sup>rd</sup> Qtr Projection	3 <sup>rd</sup> Qtr Actuals	4 <sup>th</sup> Qtr Projection	4 <sup>th</sup> Qtr Actuals	Projected Totals	Actual Totals
No. of Unduplicated Renton Residents Served.	7	19	7		7		7		13	
No. of Shelter Unit nights to Renton households	42	251	42		43		42		169	

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<b>SEATAC</b>	1 <sup>st</sup> Qtr Projection	1 <sup>st</sup> Qtr Actuals	2 <sup>nd</sup> Qtr Projection	2 <sup>nd</sup> Qtr Actuals	3 <sup>rd</sup> Qtr Projection	3 <sup>rd</sup> Qtr Actuals	4 <sup>th</sup> Qtr Projection	4 <sup>th</sup> Qtr Actuals	Projected Totals	Actual Totals
<b>Performance Measures:</b>										
No. of Unduplicated SeaTac Residents Served.	4	5	3		4		4		12	
No. of Shelter Unit nights to SeaTac households	38	109	38		39		39		153	

<b>TUKWILA</b>	1 <sup>st</sup> Qtr Projection	1 <sup>st</sup> Qtr Actuals	2 <sup>nd</sup> Qtr Projection	2 <sup>nd</sup> Qtr Actuals	3 <sup>rd</sup> Qtr Projection	3 <sup>rd</sup> Qtr Actuals	4 <sup>th</sup> Qtr Projection	4 <sup>th</sup> Qtr Actuals	Projected Totals	Actual Totals
<b>Performance Measures:</b>										
No. of Unduplicated Tukwila Residents Served.	5	6	4		5		4		8	
No. of Shelter Unit nights to Tukwila households	26	34	25		26		25		102	

\*Tukwila does not establish minimum performance measures for this program as it is viewed as regional support. Multi-Service Center does track these performance measures for Tukwila.

**PROGRAM NARRATIVE** (Include narrative of program for this reporting period and progress toward meeting program measures).

The Multi-Service Center is on or ahead of target for all cities served with the exception of Des Moines. The family moved into the shelter at the end of the quarter therefore registering only 4 unit nights. By the end of April, the family will have had 34 unit nights.

We continue to provide onsite case management and weekly kids groups.

Submit this report with each reimbursement request to Lori Fleming, City of Burien, 400 SW 152<sup>nd</sup> Street, Suite 300., Burien, WA 98166. If you have any questions, please call Lori Fleming at 206-248-5518.