

**CITY OF RENTON  
HUMAN SERVICES AGREEMENT  
2011 SERVICE REPORT**

Agency Name: Multi-Service Center  
 Address: 1200 S. 336<sup>th</sup> St., Federal Way 98003  
 Program /Project Name: Emergency Assistance Program  
 Contact Person: Manuela Ginnett Phone: 253-838-6810  
 Date: 10/7/11

**Report for:**  1st Quarter, January-March, due April 11, 2011  
 2nd Quarter, April-June, due July 10, 2011  
 3rd Quarter, July-September, due October 12, 2011  
 4th Quarter, October-December, due January 15, 2012

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units
Performance Measure 1				
<b>Unduplicated City Clients Served</b>	112	28	45	125
Performance Measure 2				
<b># Households receiving eviction prevention</b>	16	5	7	13
Performance Measure 3				
<b># Households receiving emergency assistance vouchers</b>	48	10	6	34
Performance Measure 4				

**Narrative Report:**

Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

MSC is on track for meeting numbers served and expenditures. Households were assisted with rent, water bills, electric bills and bus tickets.